



Welcome to Portland Medical Practice

Portland Medical Practice is incorporated within the Anchor Meadow Health Centre which has been purpose-built to offer a comprehensive range of healthcare services.

The Practice comprises five GPs, four nurses, two Healthcare Assistants, along with Reception and Administration Staff. The Practice is also a training practice for GPs and medical students and is linked to Birmingham University Medical School.

Within the Health Centre you will also find services such as physiotherapy, chiropody, psychology, maternity, counselling, district nurses and health visitors. The doctors work in a non-limited partnership as a group. You do not have to consult the doctor with whom you are registered but it is advisable to follow the same problem through with one doctor whenever possible.

DOCTORS:

Dr Colin Kerboston Flenley	(Male)	MB ChB Birmingham 1980 DRCOG MRCGP DFSRH
Dr Stephen Philip Ruffles	(Male)	BSc (HONS) MBBS (London) 1980 MRCP MRCGP DOM
Dr Julie Michelle Harrison	(Female)	MB ChB Liverpool 1993
Dr Ranjit Sagoo	(Male)	MB ChB Leicester 2006 Diploma of Obs & Gynae (2009) MRCGP DRCOG
Dr Lisa Finnikin	(Female)	
Dr Mohammed Saeed	(Male)	MB ChB Manchester 2011

PRACTICE NURSES:

We have two Nurse Practitioners – Ian Cooper (ANP) and Sister Kate Mason. Ian Cooper, Kate Mason, Sallyann Ward, and Michele Williams are all a key part of the practice clinical team, they work independently and liaise with the doctors where necessary. They hold relevant recognised professional qualifications and run various health promotion clinics including asthma, diabetes, well women/men, coronary heart disease, and anti-coagulation monitoring etc.

HEALTHCARE ASSISTANTS:

Jackie Hopkins (Level 3 HCA) takes blood and undertakes dressings, performs blood pressure checks on patients, conducts ECGs, checks samples, performs some injections, deals with stock control & ordering. Katie Friend (currently training to Level 3 HCA) also works as an HCA, taking blood, conducting health checks and assisting the team with other duties.

PRACTICE STAFF:

Practice/Business Manager: Mr Christopher Blunt

Assistant Practice Manager: Ali Brain

Receptionists: Sarah Cambridge, Katie Friend, Lisa Allen, Sabrina Ruffles, Linda Hood and Abigail Hughes.

Senior Receptionists: Angela Kelly, Sue Molland

Medical Secretary: Christine Bailey

Pharmacy Technician: Laura Parton

Administration: Karen Hewitt, Sheena Williams

Attached Staff:

Midwife, Pharmacists, Mental Health Nurse, Dietician, Health Visitor

PRACTICE OPENING TIMES:

We run a full appointment system. The surgery is open from 8:00am –6:00pm Monday – Friday The GP Surgery runs from 8:30-11:30am and 3:00-5:30pm. We also offer an extended hours surgery on a Tuesday evening when a GP and a Practice Nurse offer appointment 6:30-8:30pm, these surgeries are ideal for patients who are at work during normal surgery times.

WEEKEND AND NIGHTCOVER:

Out of Hours we are covered by **BADGER**. If you need to see a doctor outside normal surgery **telephone: 111**. Your details will be taken and passed to a relevant clinician.

REPEAT PRESCRIPTIONS:

Repeat prescriptions will be issued at the doctor's discretion. Requests for repeat prescription can be made at Reception or online. We are also part of the Electronic Prescription Service – please ask at Reception or your local Pharmacy for details.

HOME VISITS:

Patients are requested to telephone before 10:00am if a visit is required that day. Please give the receptionists as much information as possible to enable the doctor to allocate priority to house calls.

In the event that you are unhappy with the care we offer, please take a leaflet concerning our Complaints Procedure from Reception

Please see our website to download our full practice leaflet or for more information about the practice: www.portlandmedical.co.uk

Portland Medical Practice
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Westfield Drive
Aldridge
WS9 8AJ Telephone: 01922 450950